

1-03471A-10-0498

ORIGINAL

OPEN MEETING AGENDA ITEM



0000128250

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: 2011 AUG 11 A 9:56

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 - 97748

Date: 8/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Carol Last: Otten

Account Name: Carol Otten

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 85373

is:

Utility Company: Cox Arizona Telcom , L.L.C. d/b/a Cox Communications

Division: Telephone

Contact Name: Julia Bogen

Contact Phone:

Nature of Complaint:

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Under no circumstances should they get an increase. I don't feel they deserve it. Don't have enough lines to accommodate all customers. Normally it takes 6-8 techs to figure out why services don't work.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/10/11 Opinion noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 8/10/2011

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Arizona Corporation Commission

DOCKETED

AUG 11 2011

